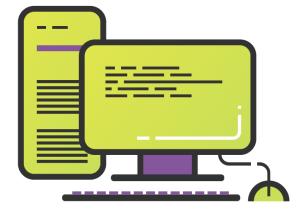# OPENET

OPENET®

Openet is a privately-owned information technology and communications consultancy based in Perth, Western Australia whose purpose is to connect people and information through technology.

Established in 2001, the company provides business IT services to clients across a range of commercial sectors including mining, manufacturing, engineering, construction, finance, legal and not-for-profit.

We help our clients focus on their core business by removing the stress and frustration of planning and managing their IT systems. Openet's solutions are particularly suited to businesses that operate from multiple locations.

Openet provides advice and technical implementation services for IT systems including networks, servers, communications links, email and telephony. We provide comprehensive technical Support through our Service Desk team with both ad-hoc and known cost billing models.

We provide a unique cloud computing platform called OpenDesk that will give you the flexibility to access your desktop, applications and data from almost anywhere with a simple per user fee.

OpenDesk™

Your fast, flexible, private cloud desktop

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openet.com.au

OPENET

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Support: +61 (08) 6311 1888
contact@openet.com.au

IT Solutions

OpenDesk

OpenDesk® is the ultimate, fully managed, private cloud pc solution for Perth businesses available for a simple per-user monthly fee. Each of your staff gets their own cloud pc, giving them the flexibility of working from anywhere, anytime with complete security.

Users can access their desktop, apps and data from almost any Internet-connected PC, tablet, phone or thin terminal.

Operational Support

Openet's Comprehensive Managed IT Services provide operational support and maintenance of existing services and systems, delivered by professional Service Desk and Field Operations teams, on a known cost basis.

- Service Desk - Structured management of incidents, requests for service and change with transparent reporting and service level agreement.
- 24×7 On-Call - Access to primary and secondary support when you need it.
- Infrastructure Management - Operation of network, server, and desktop technologies.
- Active Monitoring - Intelligent monitoring and alerting of network-attached infrastructure

Advice & Consultancy

From single-server solutions for small businesses to multi-site international networks for global mining companies, Openet can provide the trusted, professional advice you need to achieve your goals on time and on budget.

By delivering practical advice and proven solutions, Openet ensures that ICT adds value to your organisation and lets you focus on your core business.

Openet's skills extend beyond advice to technical implementation and comprehensive operational support services. Our team's broad and deep experience ensures that today's investment will continue to deliver you value in the future.